



Counting Heads

Did you know that over 95% of the people who come into the UWA libraries are students, and that academic staff are rarely, if ever, seen? That law students spend more time in a library than any other undergraduate students? That the most common activity in most libraries is individual study? And that the average duration of a visit to most libraries is between two and three hours.

There are always exceptions of course. In the Scholars' Centre 73% of the users of the are postgraduates, and most of the users are in for the long haul: 81% of readers spend more than three hours at each visit, 50% five hours or more. 53% of the Scholars' Centre users visit it four or more times a week. In the Humanities and Social Science Library using the Library catalogue is the most common activity, while in the Music Library it is borrowing books.

When it comes to frequency of visits law and music undergraduates take the honours: 88% of law students visit at least once a week and 41% four or more times a week, while 96% of music students visit at least weekly.

These are just some of the insights that emerged from a survey conducted, with the assistance of the Institutional Research Unit, in a typical semester week in June (including evenings and weekends). Users who came into the libraries during that week were asked to provide information on their use of the libraries, what factors influenced their choice of study space, and their perceptions of the importance of a number of library services and how well the Library performed in providing them. 1,883 responses were received.

The survey has provided a rich source of information, previously unavailable, which will inform the planning and delivery of library services in the future. Anyone wishing to see a copy should contact Jill Benn in the Humanities and Social Sciences Library.

And why aren't those academics using the Library? Well they are. They're sitting at their desks, at home or at the University, busily using the Library's online resources and services as never before. But that's another set of statistics!

Want it? Then Get It!

Enhanced Services for Document Delivery and Inter-library Loans

Get It our improved document delivery and inter-library loan services for staff, post-graduates and honours students is being introduced in early December.

- **Get It** can deliver articles to users on their own desktop as electronic PDFs. Electronic delivery will be available for almost all copy requests. (Other items, such as books and multimedia items, can still be collected from your home Library.)
- Automatic registration for eligible users means no more registration forms. You will sign in to access the new and enhanced request forms with your Campus Card details.
- You will be able to perform your own searching of selected library catalogues with the Search & Request Form and

bibliographic information will be entered automatically into the Request Item Form.

- You will be able to monitor the progress of your requests with a 'status' message which will change as requests are processed. Faster turnaround times for requests using electronic delivery are expected. A record of all electronic requests submitted by users will also be available.
- Future integration with FindIt@UWA will further simplify the process of ordering articles not held at UWA.

Get It will also handle all Intra-library and Regional requests.

Keep a look out for more information and training support on the new **Get It** service from the Library website:

www.library.uwa.edu.au/library_services

Black Words makes its mark

Black Words: Aboriginal and Torres Strait Islander Writers and Story Tellers was formally launched earlier this year at the State Library of Queensland during the International Indigenous Librarians Forum.

The research team for *Black Words* includes Indigenous academics from the University of Queensland, the University of Western Australia, Flinders University, the University of Wollongong and, from 2008, the University of Sydney.

Black Words is the most comprehensive database available on the rich literary and story-telling heritage of Indigenous Australians. It contains:

- records for over 1,000 authors (and their works) who have publicly claimed Indigenous Australian heritage,
- some full text material and information on the development of an Indigenous literary culture in Australia,
- a calendar of events detailing milestones and events since colonisation, provides access to relevant records within the subset.

UWA's contribution to *Black Words* is the work of Carolyn Moylan. Carolyn is a Nyungar woman whose work has included coordinating the Aboriginal Bridging Course and the Indigenous Tertiary Access Course at Curtin University of Technology, as well as facilitating cultural awareness workshops and coordinating Associate Degrees in Science and Technology and Aboriginal Art. She is currently completing a Doctorate in Creative Arts at Curtin University.

Black Words is on the web at:

www.austlit.edu.au/BlackWords

Oxford Reference Online expands

Oxford Reference Online, a large collection of online dictionaries and specialist encyclopedias, has recently been enhanced by the addition of the Literature Collection.

The Literature Collection includes these three encyclopedias:

- The Oxford Encyclopedia of British Literature
- The Oxford Encyclopedia of Children's Literature
- The Oxford Encyclopedia of American Literature

The Collection also contains a number of Oxford Companions such as the Oxford Companions to:

- Chaucer
- Crime and Mystery Writing
- Fairy Tales
- German Literature
- Italian Literature
- Literature in French

Access these titles individually using a title search of the Library catalogue or cross search the complete Oxford Reference Online. Oxford Reference Online can be searched via the Library catalogue or SuperSearch.

<http://ezproxy.library.uwa.edu.au/login?url=http://www.oxfordreference.com>

Anthology of Australian Poetry to 1920

The Library has published an *Anthology of Australian Poetry to 1920* online. John Kinsella, Australian poet, novelist, critic and essayist, selected and edited the anthology. He did much of the work while he was Professor of English at Kenyon College in the United States. The work of turning the anthology into an online publication was done by Toby Burrows, Principal Librarian of the Scholars' Centre.

The anthology consists of over 300 poems. Well known poets are represented, such as Henry Lawson and Banjo Paterson, as are the more obscure. The earliest is Erasmus Darwin's poem *Visit of Hope to Sydney Cove, near Botany Bay*, written in 1789.

Here is one of the briefer poems from the anthology:

Francis MacNamara ('Frank the Poet')

Farewell to Tasmania
Farewell Tasmania's isle!
I bid adieu
The possum and the kangaroo.
Farmers' Glory! Prisoner's Hell!
Land of Buggers!
Fare ye well

Francis MacNamara (c1810-1861+) was an Irishman transported to Botany Bay in 1832. His entry in the Dictionary of Australian Biography states that 'between 1832 and 1839 he received fourteen floggings (650 lashes) and served three and a half years in road gangs, thirteen days of solitary confinement and three months on the treadmill'. In 1842 MacNamara and four others were convicted of being 'illegally at large with firearms in their possession'. He was eventually sentenced to seven years transportation to Van Diemen's Land.

Anthology of Australian Poetry to 1920 can be searched via the Library catalogue or SuperSearch.

www.library.uwa.edu.au/about_the_uwa_library/about_our_collections/special_collections/anthology_of_australian_poetry_to_1920

Copiers by any other name...

We have replaced all public photocopiers with Toshiba Multi Function Devices (MFDs). They offer a range of new and exciting features that we know will benefit all users.

The MFDs offer colour copying. The price for this has been fixed at 40 cents for A4 and 60 cents for A3. This, we believe, makes the Library colour copying option one of the most affordable in Perth. The cost for black and white copying remains at 12 cents for A4 and 24 cents for A3.

In addition to the colour copying option, the MFDs can scan directly to a USB free! You can scan in full colour as a PDF, JPEG or TIFF. The machines also have an option to scan in Slim PDF, which is a highly compressed PDF format – great for storing scans on USBs! Some older USBs are not compatible with our machines. The software will be upgraded in the near future.

Don't have a USB? You can purchase a compatible 1 Gig USBs for \$25 from Library Administration.

Carmel O'Sullivan is our new Science Librarian

The Library welcomes Carmel O'Sullivan who joined us on 13 September as the Science Librarian.



Working with scientists and engineers will be a welcome challenge for Carmel, as she has spent all of her professional life so far working with lawyers. Much of her career has been in the corporate sector, firstly as a library manager, and then as the national training librarian for a top tier law firm. Most recently Carmel was the inaugural law and justice librarian for Edith Cowan University.

When asked why a law graduate has chosen to leave the realms of leather bound law reports and case citators for the disciplines

of maths, computing, engineering, biological and other sciences. Carmel replied that the move to UWA and in particular to Science is one that expands her professional experience, diversifies her subject knowledge, and most importantly, challenges her.

Carmel is excited about working with the dynamic Science team and faculties, as well as planning for the new Science Library. Having recently been involved with a move to a new library building and the merging of collections at ECU, Carmel says: "It may be overstating it to say that I'm looking forward to the Science Library move, but I am definitely looking forward to the learning experience and to the results! It's a rare opportunity to re-think both space utilisation and the service possibilities that go along with it."

Carmel has widely published in the area of information literacy, and is keen for the Science Library team to work closely with academics and students to provide the very best in information literacy services. She is also convenor of the Australian and New Zealand Institute for Information Literacy (ANZIL) Professional Development Working Group, which organises the annual ANZIL symposia.

Originally a Queenslander, Carmel fell in love with the West during a camper-vanning trip around Australia in 1994. She and her husband Simon, an academic in the law faculty here at UWA, lived in Perth from 2001-2003, and were more than happy to move back again in 2005. They have a young son, Harrison, who recently participated in "science month" at UWA daycare, but who shows his librarian mother's influence by mispronouncing it as "silence" month!

Introducing the Science team

"Weren't you in Biol last week?" said a confused student to a staff member in MPSL.

The last 18 months have seen many staff movements in the three Science Library sites. We've had 5 different staff working as the Science Librarian, 4 staff working as Associate Science Librarian, 11 Reference Librarians, 3 Supervisors and 19 Library Officers!

The staff in MPSL, UPSL and BIOL are now working across the three sites so you could see us in any of these locations.

Our aim wherever we are is to offer you the best service we can. Please do not hesitate to contact us.

Our staff as we go to press are:

- Science Librarian:
Carmel O'Sullivan
- Associate Science Librarian:
Catherine Clark and Jodi Headlam
- Reference Librarians:
Ilze Jonikis
Philomena Humphries
Sonia Boccardo
- Trainees:
Matthew Stephenson, Mirella Mercea, Lynley Vinicombe
- Senior Library Officer:
Amina Wilcox
- Library Officers:
Alex Godfrey, Derry McCarthy, Fiona Alexander, Kevin Lewis, Melissa Underwood, Paul Rodrigues, Raymond Sam Pillai, Suresh Subramaniam and Victoria McClafferty

Tune into this news!

Music Library closed for refurbishment

The Music Library will be closed for refurbishment from 24 November until 15 February 2008. During this period the Music Library will be relocated to Room G18 in the School of Music, but only compact discs and audiovisual materials will be located there and be available for loan. There will be no access to the remainder of the collection which will be held in storage during the refurbishment.

All items, including reference materials and journals will be available for loan prior to 24 November and we encourage everyone to take advantage of this.

We apologise for the inconvenience but look forwards to welcoming you in our new surroundings in 2008.

For further information please contact Jenny Wildy, Music Librarian (6488 3726) or the Music Library (6488 2055)

The Library welcomes Alissa Sputore as Associate Subject Librarian (Business & Law)

Prior to joining us, Alissa managed the Perth Library of National Law firm Blake Dawson Waldron. She has had 10 years of experience in law and business libraries, including working in several corporate libraries and in the Business Information Centre of The British Library in London.



Alissa is looking forward to her new role at UWA: "There are some really exciting and visible developments in library services happening in the academic environment and I'm looking forward to working with a motivated team of information professionals and contributing to some of these developments. I'll also enjoy the beautiful UWA campus and the lively student atmosphere!"

Alissa is a graduate of Curtin University, holding a Bachelor of Applied Science (Information & Library Studies), as well as a Graduate Certificate in Law from Murdoch University. She attended the Aurora Leadership Institute in 2007.

Aside from her professional interests, Alissa enjoys seeing live bands, ashtanga yoga, drinking fine wine and reading "books that have won awards, the Weekend Australian and the occasional trashy novel!"

Friends of the Library

Dr Robin Adamson gave a talk to the Friends of the Library on English and the languages of Europe: peaceful co-existence, friendly takeover or hostile invasion?

Dr Adamson looked at the effects of English on the other four main languages of the European Union: French, German, Italian and Spanish, and at emerging attitudes to language in the EU. Are we facing an English-only future? And if we are, does it matter?

Dr Adamson joined the French Department at UWA in 1965. She moved to Scotland from 1967 to 2001, returning to UWA as an Honorary Research Fellow. She published *The defence of French: a language in crisis?* earlier this year.

The defence of French: a language in crisis?

HSS 440 2007 DEF

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Work experience works!



Alinta Haydock-Burton



Bianca Light

Library Administration recently hosted two work experience students from Shenton College. During their week here they were expected to behave as if they were at work and observe all requirements for OSH, dress, punctuality, and productivity. This is what they wrote about their experiences:

Alinta Haydock-Burton

I've been helping out around Admin for the past five days. I have had a really great time here and whilst I do not want to work in an office I did enjoy this week. I met some lovely people and learnt a lot of new skills such as working with the equipment (laminator, binders, etc). I have also gained a lot of confidence whilst I have been doing things such as the mail run and dealing with customers. I have had a great time here. It certainly beats school and I recommend it to anyone who gets the opportunity.

Bianca Light

Towards the end of the third school term in 2007, Shenton College offered all the year ten students the opportunity to take part in a five day work experience program at UWA in their desired work place.

I was assigned to Library Admin where a number of tasks were allocated to me such as scanning, photocopying, distributing mail and laminating. Even if I don't decide to go after a career in the administration field, the skills I have picked up during my time here are extremely beneficial and could be very useful sometime in the future.

I really enjoyed my time here at the Library Admin and it will provide a great influence towards my later choice in a career. This was a truly valuable experience.

EXPO 2007

The Library got right into the swing of things during Expo on Sunday 19 August. The weather didn't dampen the spirits of the staff who acted as hosts for our visitors. Will Hamilton, Felicia Harris, Asha Jones and Matt Stephenson were on hand to welcome visitors and provide impromptu tours of Reid.

Armed with the handout *Some interesting facts about The University of Western Australia Library* our hosts enticed people to leave the tram, forget about the fencing display outside the front door and delay their visit to the coffee shop in favour of learning about the Library.

You wouldn't have known, for instance, that in 2006, the Library spent \$7.6 million on books and journals; there were 12.96 million hits to our servers, of which over a third came from outside the Library; 1.8 million people visited our Libraries.