



## **CUSTOMER SERVICE STAFF REQUIRED**

Global Dial is a growing telecommunications carrier, specializing in Voice and Data products. In 2003, Global Dial was awarded a Top 10 position in the BRW Fast 100 list.

Global Dial seeks staff for the growing customer service division of the company, specifically in the call centre.

This job is suitable for someone who

- Is seeking a permanent part time position of between 20 – 40 hours per fortnight
- Is articulate and well spoken
- Has a professional and pleasant phone manner
- Is knowledgeable in terms of technology and troubleshooting particularly in relation to the following:
  - Familiar with all versions of Windows
  - Experience with Macintosh Operating Systems
  - Internet and Modem Configurations
  - Basic networking knowledge
- Is able to work rostered hours including weekends, public holidays and night shifts
- Is looking for experience in the retail or customer service sector

Please forward your resume to [jobs@globaldial.com](mailto:jobs@globaldial.com)