

TERTIARY SMARTRIDER APPLICATION PROCESS FOR UWA STUDENTS

Effective July 2006

If you are a full-time tertiary student studying at UWA, you can now use your SmartRider to pay for your fares on any Transperth bus, train and ferry services.

To understand how to use your SmartRider please refer to the tips outlined in this pamphlet, or refer to the more detailed 'SmartRider Guide' available at any authorised SmartRider Retail Sales Outlets, Transperth InfoCentres and www.transperth.wa.gov.au.

Am I eligible for a Tertiary SmartRider card?

To be eligible for a Tertiary SmartRider card, you must be a full-time student studying at UWA (other tertiary institutions are not yet eligible to use SmartRider).

Part-time students are not entitled to concession fares and can continue to use Standard MultiRiders or pay a cash fare. Once SmartRider is fully operational (at the end of 2006), part-time students can purchase a Standard SmartRider card to pay for their fares.

Do I need a Tertiary SmartRider card?

To access concession fares, full-time tertiary students are currently required to produce a Student Travel Permit whenever using a MultiRider or when purchasing cash tickets. Using the SmartRider card to pay for your fares provides you with a 15% discount over cash fares or 25% if you use autoload.

From now until the end of 2006, students may present either a Student Travel Permit or a SmartRider to access concession fares. Once SmartRider is fully operational, the Student Travel permit will no longer exist, and students must present a SmartRider as proof of concession entitlements.

How do I purchase my Tertiary SmartRider card?

Your Tertiary SmartRider card can only be purchased from the UWA Campus News and Gifts Newsagent. You will be required to present proof that you are a full-time student studying at UWA at time of purchase.

1. Purchase your Tertiary SmartRider card from the UWA Campus News and Gifts Newsagent. A purchase fee of \$5 applies. The SmartRider card will be automatically registered as a tertiary concession SmartRider for a duration of seven days.
2. A minimum of \$10 must be added to your SmartRider card at the time of purchase. Once you have added value onto your SmartRider you can immediately start using it to pay for your Transperth fares. For add value methods, refer to the SmartRider Guide or visit www.transperth.wa.gov.au.
3. You need to validate your Tertiary SmartRider on the UWA website to continue to receive tertiary student concession fares. To validate your Tertiary SmartRider, go to the Student Connect website at http://www.studentadmin.uwa.edu.au/welcome/student_connect and click on the link to log into Student Connect using your normal login process.
 - Choose SmartRider from the left-hand menu under PROFILE.
 - Check the "I Agree" box to authorise UWA to supply the specified information to Transperth.
 - Enter the 9-digit SmartRider number printed on the front (top right) of your SmartRider card.
NOTE: 'SR' is not required, just the 9-digit number.
4. **OPTIONAL:** To receive the maximum 25% discount off your concession fares, complete an 'Application for SmartRider Autoload'. This enables an automatic direct debit to be made from a nominated bank account to your SmartRider card. Forms are available from UWA Campus News and Gifts, any authorised SmartRider Retail Sales Outlets or online from www.transperth.wa.gov.au.

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What will happen if I do not activate my Tertiary SmartRider card?

If you do not activate your Tertiary SmartRider card within seven days from purchase, your card will automatically revert to a Standard SmartRider card. Visit the UWA website at http://www.studentadmin.uwa.edu.au/welcome/student_connect and validate your personal details to activate your card.

NOTE: There will be some time delay in the validation due to the time delays in data transmissions. To avoid effects of the delay, students should immediately validate their card after purchase.

What will happen if I am no longer a full-time tertiary student or studying at UWA?

Once your enrolment status changes from a full-time to a part-time student or if you are no longer studying at UWA, your records will be updated by the university and will be sent to Transperth. Your concession entitlements will be cancelled and your SmartRider will revert to a Standard SmartRider.

Can I still use MultiRiders or pay cash fares?

Yes. Students can still choose to use MultiRiders or cash tickets. MultiRiders will no longer be sold once SmartRider is fully operational. After that, MultiRiders can still be used for two months. Cash tickets will still be available, but you will need to present your Tertiary SmartRider as proof of concession entitlement.

What happens if I lose my Tertiary SmartRider card?

To prevent your SmartRider from being used by another person, contact Transperth as soon as possible and hot-list your SmartRider. You will then need to purchase a new replacement SmartRider card from the UWA Campus News and Gifts Newsagent by following the same initial purchase process.

NOTE: You will need to validate your new card as a Tertiary SmartRider by logging into Student Connect and entering the SmartRider number on your new card.

Once you have your new Tertiary SmartRider card, contact the Transperth InfoLine to transfer the balance onto your new card.

When will my concession entitlements expire?

Your SmartRider concession will be set to expire five years from the date of issue. Your university will inform Transperth if you remain a fulltime student. If not, your Tertiary SmartRider will revert to a Standard SmartRider.

Where can I find out more information about SmartRider?

Pick up a SmartRider Guide from an authorised SmartRider Retail Sales Outlet or any Transperth InfoCentre. Alternatively, you can download a copy from www.transperth.wa.gov.au or contact the Transperth InfoLine on 13 62 13 (TTY: 9428 1999).

Transperth Information

Transperth website
www.transperth.wa.gov.au

Email
enquires@transperth.wa.gov.au

Transperth InfoLine 13 62 13
TTY (for hearing impaired) 9428 1999

TravelEasy
Register with TravelEasy,
Transperth's email update service
at www.transperth.wa.gov.au

*Public Transport Authority
CommentLine*
(for suggestions or feedback) 13 16 08

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Use autoload to add value
and save 25% off your fares.

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